



FH Salzburg

Englisch

Study programme	International Office
Course code	IOSS23WIMT
Course title	Working in Multicultural Teams
Term / year of study when the course is delivered	every semester
Cycle	1st cycle (Bachelor) & 2nd cycle (Master)
ECTS credits / contact hours	3 ECTS
Teaching units	28
Course type	Lecture with integrated project work (ILV)
Prerequisites	none
Language of instruction	English
Course content	<p>This interactive course focusses on improving essential global soft skills for the workplace and personal life. It provides a space in which to increase intercultural awareness and broaden perspectives through discussion, collaboration and input. Topics surround adaptability, curiosity, ethnocentricity, conflict, cultural concepts - time and space - decision making processes, communication styles, identity, diversity and company culture. Multiple cultural backgrounds in this classroom brings rich diversity in existing experience and knowledge to share and build on.</p>
Learning outcomes	<p>The course aims to develop the following essential soft skills:</p> <ul style="list-style-type: none">▪ experience & improve multicultural team collaboration▪ increase cultural awareness▪ adaptability to intercultural concepts & processes▪ empathy and cultural sensitivities through perspectives▪ enhanced cross-cultural communication skills▪ mindfulness of assumptions, biases & stereotyping▪ critical thinking surrounding meaning of conflict▪ evaluate and apply theoretical models of culture▪ an analytical lens for critical incidences of cultural differences▪ reflect on personal learning and development
Learning methods	<p>Learning is supported through interactive discussions, input, theory, collaborative exercises, tasks, assessments, case studies, literature and video clips.</p>

Technology
Health
Media

Assessment methods & criteria	Participation 25%, Group project work 20%, Reflections 10%, Presentation 25%, Tasks & Assignments 20%
Recommended reading / learning resources	Academic and Harvard Business articles and case studies, Literature on theories, TED Talks, informative video clips
Attendance	Minimum Attendance 75%